



Dear Providers,

First, we want to express our gratitude to you for choosing the Vascular Institute of the Rockies (VIR) for the vascular care needs of your patients. As the COVID-19 pandemic sweeps not only the U.S., but the world, we want to assure you that VIR will remain open and continue to see new referrals and follow up patients. We will also continue to be available to providers for phone consults at 303-832-8346. New patient referrals may be faxed to 303-539-0737.

Our priority is to provide vascular care services to urgent patients first and as a result, this may lead to some scheduling delays for non-urgent visits. Please be assured that your referrals are certainly important to us and everyone will be contacted in a timely manner. We thank you in advance for your understanding so we can tend to those most at risk.

The following measures have been taken to protect our patients and staff:

- If patients have traveled in the past two weeks, show symptoms of fever, cough, difficulty breathing, fatigue or body aches, or have been in contact with anyone in the past two weeks who has experienced any of these symptoms, we have kindly asked them to stay home and reschedule their appointment by calling 303-539-0736.
- **Telemedicine** is available to all patients so they may receive medical care from the safety and comfort of their homes. To access, please visit: <https://vascularinstitute.com/Telemedicine>
- In order to limit exposure and ensure safety for patients and staff, many patients have received a call from VIR staff regarding their upcoming visit or scheduled surgery so it may be rescheduled or transitioned to Telemedicine.
- Children under the age of 12 are not permitted in the office.
- All VIR clinic locations have increased office cleaning measures in waiting rooms and patient rooms. We are encouraging all patients to follow good hand hygiene practices by washing their hands with soap and water for 20 seconds or using hand sanitizer.

Our hearts go out to all who have been affected by COVID-19. We are committed to doing everything we can to ensure the health and safety of our patients and staff. Thank you for placing your trust in the VIR team.

Respectfully,

The Team at the Vascular Institute of the Rockies